

WARRANTY CONDITIONS
(attachment to Kaeser Terms and Conditions)
Screw Compressors with Sigma Profile

Kaeser Compressors Australia Pty Ltd ("Kaeser Compressors"), 45 Zenith Road, Dandenong provides the following warranties in relation to its Screw Compressors with Sigma Profile ("Screw Compressor").

WARRANTIES

Provided that the limitations or exclusions do not apply, Kaeser Compressors warrants that the Screw Compressor will be free from defect in materials or workmanship. If a defect appears in the Unit or the Airend before the end of the relevant warranty period, Kaeser Compressors undertakes to meet the costs of rectifying mechanical and electrical faults (including the repair and replacement of defective parts and the repair of defective workmanship).

A **Normal Warranty** applies to all Kaeser products purchased from and commissioned by Kaeser Compressors or its Authorised Distributors.

Kaeser Australia offers an **Extended Warranty** for new Kaeser Screw Compressors with Sigma Profile, Kaeser Refrigerant Dryers and accessories. Only customers that have purchased compressors from Kaeser Compressors or Kaeser distributors are eligible to apply for an Extended Warranty. Each application will be treated on its merits and we reserve the right to decline an application.

WARRANTY PERIODS

NORMAL WARRANTY PERIODS

Normal Warranty

Unit: twelve (12) months from the day of placing the Equipment in operation or (18) months from the date of shipment, whichever occurs first for the Screw Compressor.

Airend: twenty four (24) months from the day of placing the equipment in service or (30) months from the date of shipment, without limitation of hours, whichever occurs first.

Extended Warranty

Extended Warranty Period information is available upon application to Kaeser Compressors.

WARRANTY CLAIMS - NORMAL WARRANTY
AND ALL EXTENDED WARRANTY CLAIMS

1. In the event of a warranty claim, Kaeser Compressors Pty Ltd, 45 Zenith Road Dandenong 3175, or your Authorised Distributor must be informed immediately, **before any work is carried out**.
2. To solve any problems promptly, we require detailed information on the problem. Minimum indication of the Kaeser Control Display should be supplied. Kaeser Compressors will quote an approval number which is a **precondition for any reimbursement**.
3. **Invoices for any work carried out without an approval number will not be covered by the Normal or Extended Warranty and will not be paid for by Kaeser Compressors.**

WARRANTY CONDITIONS

Failure to comply with the following Warranty Conditions will void your Warranty.

NORMAL WARRANTY - CONDITIONS

Normal Warranty Conditions are also outlined in the operation manual.

1. Compressors and equipment must be purchased from and commissioned by Kaeser Compressors or a Kaeser Authorised Distributor.
2. **Start-Up forms must be returned within 3 days after startup**
3. Nominated personnel only, **must maintain or service the Kaeser equipment**. A nominated person can be a trained technician from the customer, a technician from an Authorised Distributor or a technician from Kaeser Compressors. The nominated technician from the customer must maintain service and undertake routine checks of the Kaeser equipment, according to the maintenance manual.
4. Kaeser recommended lubricants must be used.
5. Kaeser genuine parts must be used.
6. Any unusual noise or observation must be reported immediately.

EXTENDED WARRANTY CONDITIONS AND WARRANTY PERIODS

Extended Warranty - Conditions

The Normal Warranty conditions apply, along with these additional conditions as applicable.

Extended Warranty

- 1 Startup Forms and an application for extended warranty must be received by Kaeser Compressors within 3 working days from start up.
3. If the application for Extended Warranty is accepted, Kaeser will send you your Extended Warranty Certificate and Service Agreement which must be signed and returned within 7 days.
4. Upon receipt of the signed Extended Warranty Certificate and Service Agreement, Kaeser will send a Registration Certificate Label which must be attached to the covered equipment.
5. Nominated personnel only must maintain and service the Kaeser equipment. A nominated person can be a trained technician from an Authorised Distributor, Service Agent or a technician from Kaeser Compressors.
5. Between services a qualified person nominated by the customer must carry out routine checks in accordance with the Service Manual. The results must be recorded in the maintenance manual by this nominated person and the records must be available on request by Kaeser Compressors. (Depending on Service Agreement)
6. Minimum service intervals for Screw Compressors are as below:-
 - Single Shift -(Up to 3,000 hours) - One Service Per Year.
 - Two Shift -(Up to 6,000 hours per year) - Two Service Per Year.
 - Multi Shift -(Up to 8,760 hours per year every 3,000 hours) - Three services per year.Service intervals are as recommended in the service manual and may vary depending on the motor switching frequency and environmental conditions. Minimum service intervals must be maintained unless otherwise agreed in writing with Kaeser Compressors.
7. All service reports must be signed by yourselves and counter signed by a Kaeser representative.
8. Kaeser Compressors lubricants must be used for Screw Compressors as supplied by Kaeser Compressors.

Further Extended Warranty Conditions may be advised upon application for an Extended Warranty.

LIMITATIONS TO NORMAL WARRANTY AND ALL EXTENDED WARRANTIES

1. Except as specifically set out herein, any term, representation, condition or warranty in respect of the quality, condition or description of the product, whether implied by statute, common law, trade usage, purchase or otherwise is hereby expressly excluded. The warranties are subject to and the exclusions apply to the extent permitted by State and Federal legislation.
2. Kaeser Compressors will not be liable to the customer for any direct or indirect loss, damage, costs incurred or suffered by the customer or any other person. Kaeser Compressors will not be liable for any damage to any other property, loss or turnover, profits, business or goodwill.
3. This warranty is not transferable and is only for the benefit of the original purchaser of the materials.

EXCLUSIONS ON NORMAL WARRANTY AND ALL EXTENDED WARRANTIES

Warranty does not cover:-

1. Damage to the product or its component and parts caused by incorrect use, incorrect operation or a lack of maintenance in accordance with Kaeser Compressors recommendations, guidelines, specifications and instructions.
2. Defect or damage to the product or its components or parts caused by any external source indicating electrical faults initiated by the local power supply.
2. Wastage of material, wearing out of any part of the product caused by rust, or any other deposits, corrosion or deterioration due to chemical or atmospheric conditions or otherwise, scratching or painting or polishing of the surface.
3. Any defect arising due to incorrect installation.
4. Any breakdown caused by the use of non genuine parts or the oil type not stipulated by the supplier or interference of any kind with the product or its mechanism, or modifications, alterations or repairs carried out by unauthorised personnel.
5. A change of the approved conditions.
6. Any special freight requirements demanded by the customer.
7. Any defect arising when money is owed by the customer to Kaeser Compressors that is due and owing and not paid.

Additional terms

1. The service costs are subject to CPI and GST.
2. The Sigma Cover price has to be paid monthly and is non refundable.
3. It is Kaeser Compressors' (or its Authorised Representatives) responsibility to service and maintain the covered equipment. All spare parts, labour, travel, consumables and spare parts as well as oil are included in the cover price.
4. It is the customers' responsibility to give Kaeser or Authorised Distributor personnel access to the compressor in order to fulfil the warranty.
5. Waiting time, time for induction, training required by the customer etc. and/or trips where a Service Technician did not have access to a compressor will be charged separately.